



CLEVELAND COUNTY BUDGET BOARD

MINUTES

MONDAY, JANUARY 21, 2020

The *special* scheduled meeting of the Cleveland County Budget Board was called to order at 1:30 p.m. this 21st day of January 2020 in meeting room 200 of the Cleveland County Office Building, by Chairman Harold Haralson. Tammy Belinson, County Clerk/Secretary, called roll and those present were:

Harold Haralson, Chairman
Jim Reynolds, Vice-Chairman
Tammy Belinson, Secretary
Rod Cleveland, Member
Sheriff Todd Gibson, Member
Darry Stacy, Member
Douglas Warr, Member
Marilyn Williams, Member

Sheriff Todd Gibson, Member, was absent.

Others present were: Assistant District Attorney Jim Robertson, Assistant District Attorney Abby Nathan, Linda Atkins, Alison Vinson, Earl Cox, Bryan Jenkins, Brenda Hill, Brian Wint, John Roberts, Daniel Thatcher, Jacob McHughes, Melissa Nies, Laura Smith, Sarita Scott, Billijo Ragland, Melinda Duke, Shannon Largent, Jonathan Smith, and Hussein Torbati.

A. Items of Business:

1. Chairman Haralson called for discussion, consideration, and/or action to designate a provider for the employee Cleveland County Healthcare Clinic.

Jim Reynolds said it was fortunate that after the Budget Board meeting last week they had their first insurance group meeting and talked about some things to see what they are going to do this year and agreed to meet one day for a field trip to visit two of the three sites. Since Yeaman Clinic was familiar to everyone, they only visited the Norman Regional Facilities and Classen Urgent Care. During the course of their visit with Hussein Torbati at the Classen Urgent Care, they became highly impressed to go in their direction. Jim Reynolds said that he is not speaking for the committee; and added that no votes were taken and each committee member may speak for themselves.

In his opinion, Classen Urgent Care is ready to go forward and will take Cleveland County to the next level.

He said Hussein Torbati will share some things, but noted there are four facilities made available to employees; three of them in Moore, Norman, and Shawnee from 7:00 A.M. until 10:00 P.M.. No need to book an appointment for Urgent Care. Jim Reynolds was assured by Hussein that if any individual walks into any of those clinics at 9:59 P.M. they will get in before they shut the doors. They are going to take care of everyone and will stay there to do whatever needs doing. The cost is spelled out in Item No. 5 for charges of \$120 to Cleveland County for each of the first 1,000 visits and \$75 per each (inaudible). He pointed out that they had less than 1,000 visits at Yeaman Clinic from Cleveland County, if that were to stay the case, the cost per month would be less than \$10,000 per month which is significantly less than others. However, Hussein believes that the number of patients will increase exponentially based on two things: (1) The quality of care they provide; and (2) the accessibility of the facilities.

He believes that Hussein is correct considering the poll done on individuals in his office. He said there will not be a rate increase in the foreseeable future for the first couple of years. He understands that the contracts are done through the Board of County Commissioners, but they want to end on January 1, of each year.

Jim Reynolds moved to recommend that the BOCC Contract with Classen Urgent Care to become the Wellness and Urgent Care provider beginning April 1, 2020, with intent to contract through December 31, 2021.

Tammy Belinson seconded the motion.

Douglas Warr had a discussion concerning the Purchasing Laws and the procedures pertaining to sealed bids and RFPs. He said that after the costs were received two weeks ago, the County is allowing one vendor to revise all his costs. He wanted to know if they should contact Yeaman and Norman Regional and to provide them with the same option to change their bids.

Jim Reynolds said that under the advice of legal counsel they are not obligated to do that with all three.

Douglas Warr said that he just wanted to make sure that they are being fair to all three of them since they got to come in and do presentations.

Darry Stacy asked Hussein if he was the point of contact if they have any issues or concerns.

Hussein Torbati said his cell phone number is available to everyone and are welcome to call him at any time. He advised to contact him in cases of administrative issues or contracts.

Darry Stacy recommended making the HR Department the point of contact to report problems or issues. HR will record and track all occurrences.

Jim Reynolds liked the proposal of data collection and will address that when the Insurance Committee meets as to the types of useful data to collect.

Darry Stacy put forward that Rod Cleveland as Chairman of the Wellness Committee could benefit from the data collected as well.

Hussein said that they will report quarterly if needed. It will include the number of visits; locations; and any trends they may see in usage of Urgent Care versus the Family Medicine.

The reports will let them see if patients are comfortable with the Family Practice that they have or uncomfortable with their Family Practice. He said that one of the reasons he offered a modification to their initial offer is if the people like them they will come to the clinic and they get reimbursed for it. If they don't like them then they don't get paid and it is very simple.

Darry Stacy asked if he had any concerns with staffing levels.

Hussein gave him the example of seeing as many as (230) two hundred and thirty patients in one day in one clinic last February 2019. He said that they averaged 95 patients per day over the entire year in 2019. Some days were higher and some lower. They believe that if the patient has to wait too long they are not staffed properly. Every shift has a supervisor and they all report to Hussein. They want to hear from the County and the employees if there is a problem. He invited Jonathan Smith to accompany him today to address any questions as far as the wellness concerns. He explained all that Jonathan Smith does at the clinic.

Darry Stacy said that Jonathan has a lot to live up to; Tammy came back from the field trip saying that he was a rock star.

Jonathan Smith said that they have the staff to put in the hours where people can come in to receive the care they need. Their goal is to help people to engage with their health to take control over their wellness and to break their bad habits by letting them know what things are putting them at risk. In family medicine they treat a lot of chronic disease and they see a full range from infants up through end of life. He emphasized helping people through educating them by involving them in an assortment of wellness programs. His job is to get them connected so that they can change their lifestyles. He said they will schedule people in the clinic promptly and give them the follow up that they need. The staff is trained to get to know the individual and their personality in order to plug them into all types of resources as to what will work and what won't work. Their long term goal is seeing patients healthier than ever before and in control of their health.

Hussein Torbati said that they do referrals for additional specialties. He said that any employee and their dependents, retirees as well as, may receive care under the contract as approved by Cleveland County. He said that the County should hold them accountable if they are not doing a good job and encouraged the Budget Board to let him know how to improve on things.

They will make changes if they see an area that needs better management, such as diabetes, by exploring options to combat those causes such as promoting weight management programs. They can monitor and collect data to strategize a solution for any health condition. They will communicate what the needs are and likewise, they expect Cleveland County to communicate back to them.

Jonathan Smith replied to a question posed by Jim Reynolds regarding labels on prescription bottles by saying that the patients will leave his office with a list of their medications and the reason for prescribing the medication.

Hussein Torbati said that there is a patient portal that they can log into and review their entire records. They see what is prescribed and see the chart notes. They will get them in the system and when they come in for a visit no paperwork is required because they will have an ID card. The application has to be printed due to the Hipaa Laws and then the application is returned to them by hand or faxed to them.

They have secure email but they cannot rely on Cleveland County having secured email. They plan to do this before the effective date on April 1, 2020.

Jim Reynolds read Sheriff Todd Gibson's letter of approval into the record as follows:

"I would like to express my support to the members of the Budget Board and my sincere appreciation for the work that has been done to provide a great benefit to employees. Retaining quality employees is important to all of us in our ability to provide the service level due to our residency in Cleveland County. The Classen Urgent Care has shown to be excited and hungry to provide a high level of service to our employees and their families. I support the approval of contracts and partnership with this provider. I apologize for my absence, but I appreciate the effort put into making this positive decision for Cleveland County."

Signed: Sheriff Todd Gibson

Chairman Harold Haralson asked if the Board had further discussion before taking a vote.

Tammy Belinson said that while they were touring the facilities, she happened to meet an old friend that had been at the clinic to see Jonathan Smith.

Tammy asked how she was doing. The friend replied that thanks to Jonathan Smith she was doing much better.


The vote was: Harold Haralson, abstain; Jim Reynolds, yes; Tammy Belinson, yes; Rod Cleveland, yes; Darry Stacy, yes; Douglas Warr, no; Marilyn Williams, yes.

Motion carried.

- B. There was no **Budget Board Members** discussion concerning County Business during this meeting.
- C. No **Public Comments** were made.
- D. There being no further business to come before the Board, Tammy Belinson moved, seconded by Marilyn Williams, that the meeting be **adjourned** at 12:30 P.M.
The vote was: Harold Haralson, yes; Jim Reynolds, yes; Tammy Belinson, yes; Sheriff Todd Gibson, yes; Darry Stacy, yes; Douglas Warr, yes; Marilyn Williams, yes.
Motion carried.

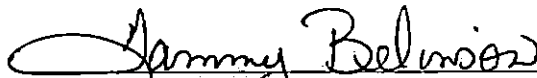
(Clerk's Note: The agenda was posted January 16, 2020, at 11:46 AM.)

BUDGET BOARD
CLEVELAND COUNTY, OKLAHOMA



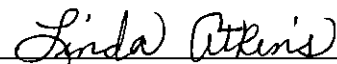
Harold Haralson, Chairman

ATTEST:



Tammy Belinson, County Clerk and Secretary to the Board



Minutes Prepared by: 

Deputy County Clerk